

Information Clause on the Processing of Personal Data Of Individuals Who Complete "Report a Problem" Form

Pursuant to Regulation 2016/679 of the European Parliament and Council of 27 April 2016 on the protection of individuals with regard to the processing of personal data and on the free movement of such data repealing Directive 95/46/WE (hereinafter referred to as "Regulation"), please be informed that:

Personal Data Controller

Your Personal Data Controller shall be RÖHLIG SUUS Logistics SA (hereinafter referred to as "Company" or "Controller") with a seat in Warsaw (02-235), ul. Równoległa 4A.

Data Protection Officer

The Data Controller has appointed a Data Protection Officer.

Data Protection Officer's contact details: e-mail: iodo@suus.com

Purposes and Legal Basis for the Processing of Personal Data

Your personal data will be processed to:

1. Respond to queries submitted in connection with the provision of a contracted service with Article 6, Section 1 item b of the Regulation forming the basis for such processing.
2. Establish, pursue potential damages or to safeguard against claims for damages by the Company, which shall constitute the Data Controller's legitimate interest, with Article 6, Section 1, item f of the Regulation forming the basis for the said processing.

Personal Data Receivers

Your personal data may be transferred to:

1. Sub-contractors who operate and maintain IT systems used by the Company.
2. Consultancy and Audit companies and Law Firms the Company works with.
3. Entities handling customs clearance processes in transit and destination countries.

Transfer of Personal Data to Third Party Countries or International Organizations

Your personal data will not be transferred to third party countries or international organizations.

Personal Data Storage Time

Your personal data will be processed for a period of 3 months from the date a query is registered. The data processing period may each time be extended by the claims limitation period if data processing is essential to pursue potential claims or to defend against such claims for damages by the Company. After this period, data will be processed only to the extent and for the period foreseen by law.

Rights of Data Subject Who Is a Natural Person

Pursuant to the terms and conditions of the Regulation and the restrictions imposed therein, you have the right to:

1. demand from the Controller access to your personal data, demand it be corrected, removed or that its processing be restricted.
2. object to continued processing of personal data.
3. transfer personal data.
4. file a grievance with Prezes Urzędu Ochrony Danych Osobowych, ul. Stawki 2, 00-193 Warszawa.

Information on Provision of Data

Whilst the provision of your personal data is voluntary, it is nonetheless required by the Company to register, handle and respond to the query received by the Company.

Notice About Automated Decision-Making, Including About Profiling

No automated decision-making processes, including no profiling, will be performed in connection with your personal data being processed.